

How do I identify Fraud, Waste and Abuse?

Examples of improper and unethical conduct by a Northwood network provider include but are not limited to:

- Billing for excessive services (not medically necessary or appropriate)
- Billing for services not rendered, not rendered as billed, and/or not used by the member
- Failing to comply with government and other payor requirements
- Upcoding diagnoses, DMEPOS HCPCS codes or otherwise entering false or misleading information on assessments, orders, clinical notes, authorization requests, claims or other documents for the intent and purpose of obtaining excessive or improper payments.
- The use of unlicensed or untrained staff
- Billing for the services of a higher level practitioner than the practitioner that rendered the service;
- Falsified physician orders or plans of care;
- Forged signatures
- Falsification of licensure/certification or other falsification of clinical records or other documents for the purpose of obtaining payment, including but not limited to, documentation of services not provided, backdating or falsifying dates of services, and falsifying the condition or status of a member.
- Kickbacks and improper relationships with referral sources
- Billing two or more payors for the same services resulting in a duplicate payment.